



PUBLIC SAFETY SERVICE

2022
ANNUAL RAPPORT

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WORD FROM THE MANAGEMENT



We are pleased to share with you the activities and achievements of the Sutton Public Safety Department for the year 2022.

As you can see, sustained efforts were made throughout the year by each member of the organization to ensure the department's primary mission, which is to maintain the level of human and material losses caused by fires below the Quebec average for cities of comparable size in terms of population and built heritage.

The population and the citizens are and always remain at the heart of the concerns of the Town of Sutton's public safety service. Based on the three main values of "Respect, Integrity and Honesty", which are its own, the activities of the department are carried out in accordance with the three main axes of these foundations, namely an increasingly effective fire prevention and inspection program, an operational structure offering a professional service to the citizens and a training program ensuring the maintenance of the skills of our human resources.

The year 2022 was marked by the resumption of post-pandemic activities. However, it is important to remember that the pandemic is not yet over. The Public Safety Department must continue to take steps to protect our staff and the public, as directed by government public health authorities. The resumption of post-pandemic activities should also be an opportunity for our department to reflect on the lessons learned from this crisis to ensure that we are always at the forefront of any similar situation that may arise in the future.

The year 2022 was also a very busy year in terms of fire and first responder interventions. The fire department responded to 146 interventions of all types including 4 building fires and 4 chimney fires while the first responders responded to 183 interventions. With the changes made last March, we are proud to mention that our teams composed of fully dedicated Sutton firefighters and first responders responded to 100% of the first responder calls.

We are particularly proud to constantly put our shoulder to the wheel to meet these rewarding and equally rewarding challenges, and this, with a team of firefighters, preventionists, first responders and, secretary, all committed and experienced people, who put their heart and their expertise at the service of the population.

We would like to thank the members of the Executive Committee as well as all our colleagues in the municipal services who have given us their support throughout the year. We are also very grateful to the members of Council who, through their decisions, have shown their support and confidence in our ability to ensure the safety of the population we serve by advancing our services in response to changing risks and the introduction of new technologies.

We entered 2023 with the expectation that we would have a normal year, while being prepared to meet the challenges ahead.

Don Mireault
Chief

Marc-Antoine Fortier
Assistant chief

PUBLIC SAFETY SERVICE DESCRIPTION

THE MISSION

The mission of the Sutton Public Safety Department is to:

"To maintain the level of human and material losses below the average for municipalities of the same type and size in Quebec".

THE VALUES

In coherence with this mission and to take the necessary means and attitude to achieve this objective, the members of the public safety service commit to adhere to and put at the center of their actions the following values that are recognized and prioritized by the organization:

- ✓ RESPECT
- ✓ INTEGRITY
- ✓ HONESTY

THE VISION

The vision of the Public Safety Department is to offer the population an efficient and effective quality service. By optimizing and improving its actions on a continuous basis, with the resources available and thanks to the expertise and mobilizing activities of its members, the department intends to meet the highest standards.

SERVED TERRITORIES

Town of Sutton	Population: 4548
Municipality of Abercorn	Population: 341
Municipality of Brome	Population: 341
	(Statistics Canada, 2021 Census)

SURFACE AREA

Town of Sutton	247,6 km ²
Municipality of Abercorn	26,9 km ²
Municipality of Brome	11,5 km ²
TOTAL:	285,9 km²

SERVICES OFFERED

- ✓ Fire preventions;
- ✓ Fighting building, vehicle and other fires;
- ✓ Intervention in case of water damage and flooding;
- ✓ Extrication;
- ✓ Assistance to citizens, ambulance paramedics and the police;
- ✓ Forest rescue.
- ✓ Detecting the presence of hazardous materials and propane gas leaks.



HIGHLIGHTS OF 2022 — FIRE SERVICE

FIRE SERVICE

- 146 emergency interventions
- 4 building fires
- 4 chimney fires
- 3 vehicle fires
- 21 rescue interventions
- 5 extrications
- 9 road accidents
- 36 fire alarms
- 22 mutual aids to other municipalities
- 3 interventions for hazardous materials
- 1 civil safety operation (windstorm Dec. 2022)
- 1 fire prevention open house day
- **0 fire with fatality**





HIGHLIGHTS OF 2022 — FIRST RESPONDERS

FIRST RESPONDERS

The First Responder Service responded to 183 calls in 2022 including 11 calls in the Municipality of Abercorn and 9 calls in the Municipality of Brome.

2022	# calls	Sutton	Abercorn	Brome
January	39	31	5	3
February	33	31	2	
March	11	11		
April	9	9		
May	9	7	2	
June	4	4		
July	19	19		
August	21	18	2	1
September	8	6		2
October	8	8		
November	10	8		2
December	12	11		1
Total	183	163	11	9

Description of cases	P0	P1	P3
Chest pain		6	7
Fall	1	10	16
Respiratory problems		12	11
Non-traumatic unconsciousness/fainting	14	1	5
Sick person	6	12	10
Road accident	1	18	
Traumatic injury		6	5
Cardiac or respiratory arrest/death	6		
Stroke (cerebral vascular accident)		2	
Hemorrhage/laceration		6	6
Allergy/Poisoning		9	1
Psychiatric problem/suicide attempt			1
Sexual assault/assault		1	1
Electrification/lightning	1		
Heart problem	2		
Drowning	1		
Burns/explosion		4	
Convulsion		1	
Total	32	88	63



HIGHLIGHTS OF 2022 — CADETS

CADETS

In 2020, at the beginning of the pandemic and considering the influx of people and the high number of visitors, we hired a private security firm to ensure the implementation and control of sanitary measures. They ensured the control of access to the trails, carried out prevention in public places (Goyette-Hill Park, PENS trails, etc.) and provided assistance to the IGA in order to help the employees in the proper implementation and respect of sanitary measures.

At the end of the mandate of the security firm and following discussions with other municipalities, we analyzed the option of hiring student cadets in police technique. In 2022, we hired 2 cadets for the summer period. Their primary mission was traffic management, surveillance of problem areas (i.e. Glen Sutton sector, Mont-Echo sector, PENS, public market), warnings of no-parking zones, security during public events such as the National Holiday on June 24, Canada Day on July 1 and the Christmas market.

In 2022, the surveillance service was greatly appreciated by trail managers as well as citizens and police officers. This service has helped to apprehend suspects in the wave of mischief and vandalism that the Town of Sutton has experienced.

A total of 399 hours of patrol and prevention were performed by the 2 student cadets during the summer 2022 period.

Due to this success, this cadet employment scheme will be renewed again in 2023.



HIGHLIGHTS OF 2022 — CIVIL SAFETY

CIVIL SAFETY

In 2022, we promoted prevention activities with our following partners:

- Ministry of Public Safety (MSP);
- Quebec Provincial Police;
- Cambi Ambulance;
- Montreal Pipeline;
- Canadian Pacific.

In December 2022, the Town experienced a severe snow and windstorm where we had to deploy emergency measures services and open a center to help the population in need of food and warmth. In 2023, the emergency measures plan will be updated based on the information gathered and internal training on civil safety will be offered in order to optimize services to the population in a similar case or any other type of disaster that may occur on our territory.

SUTTON PUBLIC SAFETY SERVICE

CONCLUSION AND 2023 OBJECTIVES

Each year, the publication of the Public Safety Department Activity Report allows us to see the extent of our accomplishments and the value of our progress, while inspiring us to continually improve our mission.

In 2023, we have set the following goals:

- ✓ In 2023, we have set ourselves the following objectives: Hire a firefighter preventionist for Sutton to reach the objectives of the Safety Cover Plan.
- ✓ Organize civil safety practices with our partners and municipal administration.
- ✓ Supervise the progress and commissioning of two fire trucks ordered from Aerofeu.
- ✓ Continue the integration and training of our new firefighters and first responders.
- ✓ Maintain a positive spirit and strong teamwork within the public safety group.